FLIGHT ATTENDANT FAQ

TRAINING

HOW LONG IS TRAINING, AND WHAT IS THE TRAINING PAY?
Flight Attendant Initial Ground School Training consists of four consecutive weeks and may include weekend classes.
- Classes are held at the Endeavor Air Training Center, located on the Delta Campus in Minneapolis, MN.
- Ground School is followed by the Initial Operating Experience (IOE), which may occur immediately or within 15 days after graduation.
- Flight Attendants receive a $400 training stipend (less applicable taxes) 2 to 3 weeks into training, depending on their date of hire. There is no hourly pay during training.

WHAT AM I FINANCIALLY RESPONSIBLE FOR DURING TRAINING?
- Endeavor Air provides hotel accommodations for Flight Attendant candidates who reside more than 50 miles from the Training Center. Accommodations are provided the day prior to the start of class through graduation day.
- Trainees are responsible for all meals during the duration of training.
- You are also responsible for incidental expenses incurred at the hotel and will need to present a credit card at check-in for this purpose.
- Trainees will purchase the required initial Flight Attendant Uniform Package for which a $50 non-refundable deposit is necessary.

WHAT TEST SCORES ARE REQUIRED TO SUCCESSFULLY COMPLETE INITIAL TRAINING?
Flight Attendant Trainees are required to complete all written exams with a minimum passing score of 80%. Further details concerning Training Standards are reviewed in detail during the first day of class.

PAY

WHAT IS THE AVERAGE ANNUAL SALARY FOR A FIRST-YEAR FLIGHT ATTENDANT?
Average total annualized earnings (before taxes) over a 12-month time period for new hire flight attendants is $24,000. This is based on hourly pay for a guarantee of 900 hours per year + additional hours worked, per diem, and Operation Performance Recognition. Paid guarantee starts once Flight Attendant has completed IOE.
2018 hourly rate is $17.91

WHEN DO UNION DUES BEGIN?
Union dues will begin ninety (90) days after the first day of initial training.

WHEN DOES PER DIEM START?
Flight Attendants will begin to earn per diem with the successful completion of their IOE.
- Per diem starts at the time of report in domicile until your release time back in domicile.
- If a Flight Attendant is sitting Airport Ready Reserve, per diem starts at check-in and stops at the release time, if not utilized for flying.

HOW WILL I BE PAID FOR RESERVE DAYS?
Pay for home reserve is part of your 75-hour per month guarantee.
- Pay for ready reserve is 4.0 hours plus per diem of $1.70 per hour, and is also part of your 75-hour per month guarantee.
- Any flying time assigned while you are on reserve counts towards your 75-hour guarantee.
- Hour credits for reserve assignment are based on actual flight time hours.
- Once you reach 75 credit hours for the month, additional assignments will be paid above guarantee.
HOW MANY FLIGHTS CAN I EXPECT TO FLY ON A TYPICAL DAY?
The number of flights will vary based on the trip assigned. However, as an Endeavor Flight Attendant, you can expect to fly anywhere from one to six flights in a day.

HOW MANY DAYS OFF CAN I GET?
Days off vary based on the schedule assigned:
- Reserve Flight Attendants will receive a minimum of 10 days off per month.
- Line-Holding Flight Attendants will receive a minimum of 11 days off per month.

AS A FLIGHT ATTENDANT ON RESERVE, HOW MUCH TIME DO WE SPEND AWAY FROM HOME?
Time away from home varies depending on the trip assigned. As a reserve Flight Attendant, you could be assigned a one- to five-day trip.

HOW MANY HOURS AM I REQUIRED TO BE AVAILABLE PER MONTH WHILE ON RESERVE?
- Home reserve days are 14 hours.
- Ready reserve days are 8 hours at the airport and can be extended to 14 hours if given a flight assignment.
- You will be assigned ready reserve for a maximum of 8 days per month unless operational needs require additional days.
- Ready reserve and home reserve days combined will equal 20 days in a 30-day month.

HOW DOES COMMUTING WORK?
We recognize that some Flight Attendants do not permanently reside in their assigned base. Flight Attendants are able to travel space-available — or standby — on Delta Air Lines to get to and from work. They may also travel space-available on other airlines at a lower priority. Please be aware that having lower seniority can make commuting more difficult. Commuting may add days onto your schedule.

HOW MUCH DOES THE FLIGHT ATTENDANT UNIFORM COST?
The total cost for new hire uniform packages range from $425.52 or $455.53 for female flight attendants and is $466.65 for male flight attendants. A $50 non-refundable deposit is required at training. Thereafter, there will be a $30 payroll deduction twice a month to cover the remaining balance.

HOW DO SICK DAYS WORK WITH PROBATION?
It is expected that you will make every reasonable effort to stay in good health, obtain appropriate medical attention, and manage your personal life in order to minimize the number of absences from work. Any combination of sick occurrences or dependability issues equaling a total of three during the Probationary Period (first 6 months of employment) may result in possible termination.

ARE THERE OTHER OPPORTUNITIES IN THE INFIGHT DEPARTMENT FOR JOB ADVANCEMENT?
Endeavor Air posts all positions internally, once approved for hire, for seven (7) calendar days. After meeting the one-year in position requirement, you are encouraged to apply for other positions that are a match to your background. Employees will complete an internal transfer request if they wish to apply for internal positions.